

Steven Boutcher

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Self-taught web dev turned QA automation engineer with a customer service backstory. In 5 years, went from cashiering to architecting test solutions, training automation engineers, and building QA tools. Currently mentoring in the QA community and building a course on future-proofing your QA career.

Work Experience

Immunefi • Singapore (Remote) • **02/24 - present**

QA Automation Lead

- Planned, pitched & drove a project to automate 40% of our 150 manual regression tests in my first 6 months
- Empowered the team to write 50% more Playwright tests per sprint via coaching & framework improvements

Trek Bicycle • Waterloo, WI (Hybrid) • **11/22 - 02/24**

Quality Assurance Automation Engineer II

- Achieved 30% UI automation coverage for a business-critical desktop app used by Trek's service technicians
- Created all of my team's mobile & desktop test automation, CI, and reporting infrastructure

Fetch • Madison, WI (Remote) • **10/19 - 11/22**

Quality Assurance Automation Engineer • 06/22 - 11/22

- Increased UI & API test coverage by 20% for anti-fraud features in the Fetch app
- Added a reporting feature to link test failures to known issues documented in Jira
- Helped 1 manual QA convert to SDET through the SDET Apprenticeship

Frontend Engineer Apprentice • 01/22 - 06/22

- Increased login & scraping speed by 300% for the Target, Walmart, and Amazon purchase history scrapers
- Increased unit test coverage by 5% across 3 projects with test frameworks & technologies learned on the job
- Added features to internal dashboards used by 3 different teams and a public-facing B2B website

Quality Assurance Automation Engineer • 02/21 - 01/22

- Automated 80% of regression test cases for 5 microservice APIs and the Fetch app's anti-fraud features
- Helped 2 manual QA convert to SDET roles by co-founding the SDET Apprenticeship
- Onboarded 50% of new SDET hires, from test environment setup to making their first code contribution

Volunteering

ADPLIST • Remote / Part-Time • **12/23 - present** • *QA Mentor*

- 10+ glowing reviews from 30+ mentoring calls (1500+ minutes)

Eidolon AI • **08/24** • *Open Source Contributor*

- [Improved their existing Playwright tests & CI workflow](#)

Tech

Playwright • TypeScript • WebdriverIO • GitHub Actions • Azure DevOps Pipelines • Azure Logic Apps • Appium • BrowserStack • RSpec • Pytest • JMeter • Git • Zephyr • SQL • Datadog • React • Svelte • Tailwind • Prisma • Next.js

Education

University of Wisconsin - Whitewater • BSE • Spanish Teacher Education